
Medicare Counseling

OUR MISSION

The SHINE Program ensures that healthcare consumers have a competent, committed and compassionate network of staff and volunteers who provide accurate and objective information through innovative community programs at the state and local levels.

Annual Open Enrollment
for Medicare Advantage
and
Medicare Prescription Drug
Plans

October 15 - December 7

The **MetroWest SHINE Program**
is administered by the Commonwealth of Massachusetts
Executive Office of Elder Affairs
One Ashburton Place, 5th Floor
Boston, MA 02108

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20201



Free, unbiased
health insurance counseling
for Medicare beneficiaries
of all ages

METROWEST SHINE PROGRAM

1-800-243-4636

What is SHINE?

The SHINE (Serving the Health Insurance Needs of Everyone) Program provides free health insurance information, assistance and counseling to Medicare beneficiaries of all ages and their caregivers.

The MetroWest SHINE Program serves 22 cities and towns in the area west of Boston to just beyond Route 495.

Who are SHINE Counselors?

SHINE Counselors are dedicated volunteers who are trained and certified by the Massachusetts Executive Office of Elder Affairs to explain in simple language the following programs:

- Medicare
- Medigap Insurance
- Medicare Advantage Plans
- Prescription Drug Plans
- MassHealth (Medicaid)
- Other Health Insurance Assistance Programs

SHINE Counselors help Medicare beneficiaries and their caregivers understand Medicare options and select the appropriate healthcare coverage.

Counselors:

- Review present coverage
- Provide benefits comparisons
- Assist with enrollments
- Review eligibility for financial assistance
- Assist with applications and appeals

All information is strictly confidential

To volunteer as a
SHINE Counselor call:

1-800-243-4636

To schedule a free appointment with a SHINE Counselor, call:

- **Ashland** 508-881-0140
- **Belmont** 617-993-2970
- **Brookline** 617-730-2777
- **Dover** 508-315-5734
- **Framingham** 508-532-5980
- **Holliston** 508-429-0622
- **Hopkinton** 508-497-9730
- **Hudson** 978-568-9638
- **Marlborough** 508-485-6492
- **Natick** 508-647-6540
- **Needham** 781-455-7555
- **Newton** 617-796-1660
- **Northborough** 508-393-5035
- **Sherborn** 508-651-7858
- **Southborough** 508-229-4453
- **Sudbury** 978-443-3055
- **Waltham** 781-314-3499
- **Watertown** 617-972-6490
- **Wayland** 508-358-2990
- **Wellesley** 781-235-3961
- **Westborough** 508-366-3000
- **Weston** 781-786-6280

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